

Invoice Address Details	
Company:	
Attention of:	
Address:	
Telephone No:	
Email:	

Canadian \$

**Fax order to
1-519-489-2806**

Notes: Product prices are based on the total number of Support Operators that need to log in.
User/Customer access for call logging, self help etc may be unlimited and are free of charge.

SiteHelpDesk	License Qty	Price	Total
SiteHelpDesk Single Operator Starter Pack	1	\$1,100	
SiteHelpDesk 5 Operator Starter Pack	5	\$1,900	
SiteHelpDesk 10 Operator Starter Pack	10	\$2,800	
Additional Operators (sitehelpdesk):			
Additional Single Operators		\$250	
10 Operator Upgrade Packs		\$2,250	
SiteHelpDesk-IT (Prices includes SiteHelpDesk)	License Qty	Price	Total
SiteHelpDesk-IT Single Operator Starter Pack	1	\$1,900	
SiteHelpDesk-IT 5 Operator Starter Pack	5	\$3,400	
SiteHelpDesk-IT 10 Operator Starter Pack	10	\$5,600	
SiteWebDesk (Prices Includes SiteHelpDesk)	License Qty	Price	Total
SiteWebDesk Single Operator Starter Pack	1	\$1,900	
SiteWebDesk 5 Operator Starter Pack	5	\$3,400	
SiteWebDesk 10 Operator Starter Pack	10	\$5,600	
Additional Operators (sitehelpdesk-IT and sitewebdesk):			
Additional Single Operators		\$500	
10 Operator Upgrade Packs		\$4,500	
Monitor modules	License Qty	Price	Total
SLAmonitor	1	\$1,250	
EMLmonitor (email interface for incoming via POP3)	1	\$1,250	
HSImonitor - obtain separate order form			-
Total License Cost before concessions			
Education/Registered Charity discount - 15%			()
Total License Cost			
Additional Services			
Total Purchase Cost			

Annual support and maintenance - Free for 1 Year then 15% of Total License Cost

Payment Method: <input type="radio"/> Switch <input type="radio"/> Visa <input type="radio"/> Delta <input type="radio"/> MasterCard <input type="radio"/> Amex <input type="radio"/> Cheque	
Card number:	Expiration:
Print Name:	Order No:
Signed By:	Dated:

Order your products today by completing this order form and faxing it to 1-519-489-2806